

A white Galeon motor yacht is shown from a high angle, moving across the ocean. The boat is white with dark accents and has a large windshield. It is leaving a white wake behind it. The background shows a sunset sky with orange and yellow hues, and a dark horizon line. The text "GALEON" is prominently displayed at the top in a large, bold, black font, with a stylized black wave graphic above it. Below the brand name, the text "UNITED KINGDOM" is centered between two horizontal lines. In the bottom right corner, there is a shield-shaped badge with a gold border containing the text "WARRANTY 5 YEARS".

# GALEON

— UNITED KINGDOM —

WARRANTY

5

YEARS



[galeonyachts.co.uk](http://galeonyachts.co.uk)

# CONGRATULATIONS

Congratulations and thank you for purchasing your Galeon Yacht.

Galeon Yachts UK make a committed declaration backing the quality of its products by offering a comprehensive five-year Warranty.

Beginning September 2020, Galeon Yachts UK extends their standard warranty commitment to 2+3 years. For the first 2 years, the Warranty covers the complete Galeon Yacht and for the following 3 years, the Extended Warranty, covers all major components.

During the first two years of usage, your new Galeon Yacht Warranty offers repair or replacement of defective parts for the entire yacht.

The additional Extended Warranty of 3 years for major components takes effect when the initial Warranty period has expired. This provides additional protection for you, the yacht owner.

This booklet explains exactly what is covered by your Warranty and how to make a claim if you have the need to.

“Our new five-Year warranty plan reflects both our desire to offer outstanding customer service as well as the total confidence we have in our product.”

David O'Rourke, Galeon Yachts UK

# CONTENTS

## Page

06	DEFINITIONS
09	UNDERSTANDING YOUR WARRANTY - YEARS 1 & 2
10	WHAT IS COVERED - YEARS 1 & 2
11	WHAT IS NOT COVERED - YEARS 1 & 2
13	WARRANTY REQUIREMENTS - YEARS 1 & 2
16	UNDERSTANDING YOUR EXTENDED WARRANTY, YEARS 3,4+5
18	WHAT IS COVERED - EXTENDED WARRANTY, YEARS 3,4+5
	<ul style="list-style-type: none"><li>• Core Coverage</li><li>• Extended Warranty Additions</li></ul>
29	WHAT IS NOT COVERED - EXTENDED WARRANTY, YEARS 3,4+5
31	WARRANTY REQUIREMENTS - EXTENDED WARRANTY, YEARS 3,4+5
34	REPAIRS
38	UNHAPPY ABOUT ANYTHING
40	TRANSFER WARRANTY

EFFORTLESS AFTERCARE



## WARRANTY - DEFINITIONS

Any word or expression to which a specific meaning has been attached will bear the same meaning throughout and will appear with a capital letter and in bold.

1. **We/Us/Our/Galeon**: means Galeon Yachts UK, Ocean Village Marina, Channel Way, Southampton, SO14 3TG.
2. **You/Your/Yourself/Owner**: means the person named on the Warranty Schedule.
3. **Yacht/Boat**: means only the Yacht as identified on the Warranty Schedule.
4. **Commencement Date/Period**: means the dates shown on the Warranty Schedule showing the start and end dates of the coverage.
5. **Defect**: means a professionally evaluated deviation from the normal quality of the Boat or from specifications and reference values, as established by the manufacturer. These defects may include construction, manufacturing or structural defects which have an effect on the normal usability and quality of the Boat. Shortcomings and defects in such parts, which generally require servicing or adjustment according to the service manual, shall not be deemed defects if the problem does not persist after the adjustment or service. Slight surface imperfections, caused by the weather, which did not affect the strength or the usability of the Boat, or small irregularities in painting, lacquering, timberwork or chroming of the Boat shall not be deemed defects. Defects caused by using the Boat in a way for which it was not intended are not covered by the Warranty.
6. **Breakdown**: means the sudden and unforeseen failure of a covered Component arising from any permanent mechanical, electrical or electronic defect, causing sudden stoppage of its function, necessitating immediate repair or replacement before its normal operation can be resumed.
7. **Claim**: means a claim under the Warranty or Extended Warranty made by the Owner or authorised representative.
8. **Level of Cover**: means the description of parts section in the Warranty and as stated on the Warranty Schedule.
9. **Component**: means any mechanical, electrical and electronic part, which forms part of the Manufacturer's original specification, under the relevant

Level of Cover.

10. **Geographical Limits:** means the area in which this Warranty is effective as stated on the Warranty Schedule.
11. **Betterment:** If We pay to have Components of Your Yacht replaced, resulting in them being in a better condition than they were before the Breakdown, You may be required to pay a contribution towards the costs.
12. **Repair Cost:** means the cost of both repair materials and labour (including VAT where appropriate) necessitated in rectifying the Breakdown.
13. **Repairer:** means any VAT registered full-time business providing a qualified repair service
14. **Claim Number:** means a number issued by Us to You or to Your Repairer as proof that a Claim has been submitted by You for investigation.
15. **Repair Number:** means a number issued by Us to You or to Your Repairer as proof that a repair has been authorised.
16. **Replacement Cost:** means the cost of replacement Components of similar make and quality as the Component that had suffered Breakdown, including the labour cost of fitting the new Component, in line with part manufacturer list prices.
17. **Excess/Deductable:** means the amount per claim payable by You.
18. **Servicing Handbook:** means the handbook which was issued by the manufacturer and which details the servicing and maintenance requirements.
19. **Single Repair Limit:** is the maximum amount that can be claimed per Breakdown during the Period
20. **Aggregate Repair Limit:** is the maximum amount that can be claimed in total during the Period
21. **Wear and Tear:** means the gradual deterioration associated with normal use and age of the Yacht and its Components.
22. **Worn Out:** describes Components which have reached the end of their normal effective working lives because of age and/or usage.

23. **Damage:** means accidental, criminal or other damage howsoever arising.
24. **Misuse:** means criminal damage, damage by a third party, where repairs have been carried out without the authorisation of Galeon Yachts UK. Galeon Yachts UK will exercise their discretion on assessing the misuse and will act as expert the decision will be final as to what constitutes misuse.

For Your security, Our Extended Warranty is secured and managed through Boats & Yachts Warranty. Please contact Galeon Yachts UK for further information.



# UNDERSTANDING YOUR WARRANTY: YEARS 1 & 2

Please read this Warranty carefully and make sure You understand and fully comply with its requirements.

Please ensure You keep this document in a safe place so You can read it again if You need to.

## The Warranty

This Warranty :-

- document contains details of the cover **You** have, what is excluded and the other requirements of this warranty.
- specifically provides that where a Warranty has been issued by the manufacturer of equipment fitted to the **Craft** the manufacturer's Guarantee/ Warranty will take precedence over this Warranty.
- will only apply if works need to be carried out on the **Craft** and **You** ensure that the **Craft** is delivered to **Us** for repair, or to another **Repairer** that has been previously authorised by **Us** to carry out repair work (that consent must have been previously authorised in writing). In the event that the **Craft** is repaired by another without the consent of **Us** such work will invalidate the effect of this Warranty in its entirety.
- **You** are liable for the proper functioning of the **Craft** and its proper performance during the period of the Warranty. If this requirement is not met, the Warranty will be invalidated.

## The Schedule

This should be kept with the Warranty document, as it contains **Your** details, details of the **Craft**, **Level of Cover** and the **Period** of Cover.

Please check that the information contained in the schedule is correct. If it is not, please contact customer services or log in to your account to update your details.

# WHAT IS COVERED: YEARS 1 & 2

## Galeon Motor Yacht Factory Warranty Statement

Galeon Sp. z o.o. Sp.K. provides this limited warranty to the original retail owner ("First Owner") of its motor yacht ("Boat"), subject to the remedies, exclusions, and limitations set forth herein, that if purchased from an authorised Galeon dealer ("Authorised Dealer") and operated under normal non-commercial use, the Authorised Dealer will repair or replace, at its sole discretion, any defect in material or workmanship in the Boat that is reported within the applicable warranty periods.

## Two (2) Years Limited Structural Hull Warranty

Galeon will repair, or cover the Authorised Dealer's repair expenses for, any Structural Hull Defect which is reported within two (2) years from the date of the first retail sale to the First Owner. A Structural Hull Defect shall mean a defect in the Hull, which causes the Boat to be unsafe for general use as a pleasure craft under normal operating conditions. The Hull shall mean the single fiberglass molded shell and integral structure within that shell, including stringers and related structural reinforcements, all of which are below the hull flange (i.e. gunwale).

## Two (2) Years Limited Hull Gelcoat Warranty

Galeon will repair, or cover the Authorised Dealer's repair expenses for, defects that result in osmosis blistering of the exterior gelcoat surface of the Hull laminate at or below the waterline which is reported within two (2) years from the date of the first retail sale to the original retail owner.

## Two (2) Years Limited Warranty Specific Parts Manufactured By Galeon

Galeon will replace, repair, or cover the Authorised Dealer's repair expenses for, any of the following specific parts which are defective in material or workmanship and are not otherwise excluded in this Limited Warranty:

- windows cracks
- woodwork structural defects
- deck or superstructure structural laminate defects
- stainless steel parts welding structural cracks

All authorised repairs and replacement parts covered by this Warranty are to be carried out by Galeon Yachts UK or by qualified persons authorised by Galeon Yachts UK only.

## WHAT IS NOT COVERED: YEARS 1 & 2

The following items are specifically excluded and are not covered under this limited warranty and/or any damage or failure directly or indirectly caused by any of the following:.

- any Boat which has been salvaged or declared a total loss or a constructive total loss for any reason not covered by this Limited Warranty
- any Boat which has been misused, used in a negligent manner, used for racing, used for rental charter, used for military or other Commercial Purposes (Commercial Purposes, as used herein, means a Boat with more than 50% usage for business or revenue producing purposes), operated contrary to any instructions provided by the Seller, or operated in violation of any federal or state law, rule or regulation
- any Boat that has been altered or modified from its factory specifications
- any damage or deterioration of cosmetic surface finishes, including stress cracks, scratches, gouges, chips, crazing, gelcoat discoloration, air voids, fading or oxidation of gelcoat,
- any damage or deterioration or discolouration of wood finish (varnish, stains and paints), fabrics, vinyl, corian, plated or painted metal finishes, antifouling bottom paint or zinc anodes
- any damage, shrinkage, wear and tear or deterioration of carpets, upholstery, cushions, graphics (decals, logo, stripes) and exterior canvas, tops, enclosures, and weather covers (including rainwater leakage)
- osmosis blistering if the original gelcoat surface has been altered in any way, including repair, application of any coating other than marine antifouling bottom paint, improper surface preparation for paint, or excessive sanding or sandblasting; such actions shall void the Two (2) Year Limited Hull Gelcoat Warranty
- any failure or defect caused by an accident, abuse or misuse of the Boat, failure of the retail owner to use, maintain or store the Boat as specified in the owner's manual, and any other failure to provide reasonable care and maintenance of the Boat

- any statement, representation or implication given by the Authorised Dealer or a third person relating to speed, range, fuel consumption, or estimated performance
- loss of time, inconvenience, rental charges, travel expenses, loss of use, dockage fees, towing and storage charges, loss of damage to personal property or other remedies not specifically allowed.
- any failure or defects caused by an act of nature resulting in damage,
- cost or expense
- any failure or defect arising from a previous repair made by a non-authorised service provider, unless such repair was pre-approved by the Authorised Dealer
- any item exceeding the expressed coverage limits specified in this Limited Warranty
- engines, transmissions, controls, propellers, batteries, appliances, other equipment, accessories or components not manufactured by Galeon or which carry their own individual warranties

This Warranty will not cover items which already have the benefit of a Warranty under a separate manufacturer's Warranty, although Galeon Yachts UK is willing to liaise with the manufacturer on behalf of the Owner of the Boat if necessary.

## WARRANTY REQUIREMENTS: YEARS 1 & 2

You must comply with the following requirements to have the full protection of Your Warranty.

### 1. Servicing requirements

- The Yacht must be serviced as per the manufacturers' scheduled recommendations as detailed in the Servicing Handbook.

### 2. During the Warranty period:

- All implied warranties, including but not limited to merchantability and fitness for a particular purpose, are limited in duration to the applicable time periods provided in this express limited warranty. Galeon makes no other warranties. Some states do not allow limitations on how long an implied warranty lasts, so these limitations may not apply to you.

In no event shall Galeon or the authorised dealer be liable for any incidental or consequential damages, including but not limited to responsibility for loss of use of the boat, removal or replacement labour, loss of time, inconvenience, shipping expense, loss or damage to property, loss of revenue, or any other damage directly or indirectly arising from the sale, handling or use of the boat, or from any other cause relating thereto.

Galeon reserves the right to improve its products in design or materials without any obligation to incorporate any changes into any previously manufactured yachts.

### SOLE REMEDY

The remedy of repair or replacement of parts or materials that are found to be defective in factory materials or workmanship covered by this limited warranty shall constitute the first owner's sole and exclusive remedy against Galeon and the authorised dealer for any claims whatsoever of economic loss resulting from product failure. In keeping with environmental policies and practices, Galeon reserves the right to utilise reconditioned, refurbished, repaired or remanufactured products or parts in the warranty repair or replacement process. These products and parts will be comparable in function and performance to an original product or part and warranted for the remainder of the original warranty period. In no event shall any repair or replacement under this Limited Warranty exceed the fair market value of the product

## **WARRANTY CLAIMS PROCEDURES**

If a defect is discovered during the applicable warranty period, the First Owner must promptly notify the Authorised Dealer of such in writing. It is a condition of this Limited Warranty that this notice be received by the Authorised Dealer within fourteen (14) days after discovery of the defect, or the time such defect should reasonably have been discovered. All notices must include the owner's name, address, phone number, the hull number, the nature of the defect, the date it was discovered and the date of purchase. All warranty claims must first be made to the Authorised Dealer from whom the Boat was purchased. The Authorised Dealer will contact Galeon, who will then determine whether the defect is covered by this Limited Warranty and advise the Authorised Dealer. Galeon shall have the right to inspect the Boat, part or component to determine the validity of the claim and/or nature or root cause of the alleged defect. All warranty claims must receive a written authorisation from Galeon before any repair or replacement work is permitted to be performed.

## **TRANSFERABILITY**

The remaining term of this Limited Warranty may be transferred solely in connection with a sale by or through an Authorised Dealer of Galeon products and only if the subject boat has been maintained and serviced by an Authorised Dealer of Galeon products and service.

A transfer of this Limited Warranty in accordance with the terms herein does not change the date that the warranty commences. The date of commencement remains the date of the first retail sale to the First Owner and, if approved by Galeon, only the remaining term of this Limited Warranty transfers to the subsequent owner. Galeon may request that vessel be taken to an Authorised Dealer for inspection, and Galeon reserves the right to deny any warranty transfer.

## **MODIFICATIONS AND SEVERABILITY**

No modification to, or waiver under, this Limited Warranty shall be valid unless in writing and signed by an authorised management level Galeon officer. The invalidity or unenforceability of any one or more of the provisions of this Limited Warranty shall not affect the validity and enforceability of the any other provision.

## **LIMITATIONS PERIOD FOR BRINGING A LEGAL CLAIM**

Legal claims relating to any alleged problem with this Boat shall be barred unless suit is commenced within one (1) year from the cause of

action accrues, regardless of the time remaining in the applicable warranty period.

### **SEPARATE WARRANTY CONDITIONS FOR THE COMPONENTS**

Except as expressly warranted herein, all warranties provided by the manufacturers and distributors of components, equipment, and parts on the Boat (collectively "Component Manufacturers") are hereby assigned to the First Owner, to the extent permitted by the Component Manufacturers, as the First Owner's SOLE AND EXCLUSIVE REMEDY with respect to such items. THE FIRST OWNER SHALL LOOK EXCLUSIVELY TO THESE COMPONENT MANUFACTURERS FOR ANY AND ALL SUCH WARRANTY CLAIMS.

### **LIST OF SEPARATE WARRANTY CONDITIONS FOR THE COMPONENTS**

- SIMRAD, RAYMARINE, GARMIN or any other producer of navigational equipment
- SIDE POWER-THRUSTER
- QUICK, MAXWELL WINCHES
- WEBASTO PETEMAR, DOMETIC or any other air-condition producer
- VOLVO PENTA, VW, CMD, MAN, MTU or any other engine producer
- WALLAS, ORIGO, AMICA, MIELE, SIEMENS or any other producer of kitchen appliances
- FISHER PANDA, ONAN, PAGURO, KOHLER or any other producer of generators
- SEA FIRE MARINE
- ISOTHERM-INDEL, VITRIGRIGO or any other producer of fridges, coolers and ice makers
- MASTERVOLT, VICTRON or any other producer of battery chargers and inverters
- SAMSUNG, LG, SHARP, BOSE, PIONEER or any other tv and hi-fi systems producer
- QL, BENNETT, HUMPHREE TRIM TABS AND INTERCEPTORS
- BESENZONI, OPACMARE GANGWAYS AND LIFTERS

## UNDERSTANDING YOUR EXTENDED WARRANTY: YEARS 3,4+5

Please read this Extended Warranty carefully and make sure **You** understand and fully comply with its requirements.

Failure to do so may jeopardise the payment of any **Repairs** which might arise and could lead to the Warranty becoming void.

Please ensure **You** keep this document in a safe place so **You** can read it again if **You** need to.

### The Extended Warranty

This Extended Warranty:-

- document contains details of the cover **You** have, what is excluded and the other requirements of this Extended Warranty.
- is designed to pay for **Repair Costs**, or at **Our** option, the **Replacement Costs**, as a result of **Breakdown**.
- provides only the coverage as stated in this document

### The Schedule

This should be kept with the Warranty document, as it contains **Your** details, details of the **Craft, Level of Cover** and the **Period** of Cover.

**Your** Galeon Yachts UK Warranty is a 2+3 year Pleasure Warranty. Cover, Commercial use can be arranged. Ask for details.

Please check that the information contained in the schedule is correct. If it is not, please contact customer services or log in to your account to update **Your** details.



## Type of Cover - Extended Warranty

This Extended Warranty provides cover for **Repairs** or **Replacement Costs**, incurred as a result of a **Breakdown** (as defined in this document).

**You** are covered up to the Single Repair Limit in respect of each **Repair**, except where otherwise stated in the **Level of Cover**, and the aggregate value limit as a total for all repairs.

The **Aggregate Repair Limit** will be reduced by the cost of any repairs during the period.

**Your** schedule will show the **Level of Cover You** have.

## WHAT IS COVERED: EXTENDED WARRANTY, YEARS 3,4+5

This Extended Warranty is designed to pay for **Repair Costs**, or at **Our** option, the **Replacement Costs**, of any **Components** that have suffered **Breakdown** during the **Period**, whilst **Your Craft** is within the **Geographical Limits**.

Subject to this, **You** are covered up to the **Single and the Aggregate Repair Limits**.

The **Aggregate Repair Limit** will be reduced by the cost of any claim during the **Period** of cover.

Cover does not extend to the cost of parts that are replaced at the time of repair but which have not suffered **Breakdown**.

Following a **Breakdown**, **We** will not cover any replaced **Component** during the term of any manufacturer's guarantee relating to that Component. Our cover will start again on expiry of that guarantee, if it is within the **Period of Cover**.

### REPAIR LIMITS

The **Single and Aggregate Repair Limits** are as stated on **Your** Schedule

### IMPORTANT

The above limits are also subject to an overall limit of 4 hours in total for investigation and/or removal of the deck and/or fixtures & fittings and/or the superstructure of the **Craft** in connection with a covered **Repair**.

If further time is required for this purpose **You** will be required to pay for this.

### HOIST / HAUL-OUT COVERAGE

A hoist / haul-out, crain and storage allowance up to a maximum of £750 is automatically included.

# COVERAGE: EXTENDED WARRANTY

There are two elements to **Our** Extended Warranty Plans.

## 1. Core Extended Warranty

Our Core Extended Warranty provides coverage for engine(s), Drive(s) and the associated electrics.

## 2. Extended Warranty Additions



### Cruiser Pack - this includes:

Appliances, Audio Visual, Electrics AC/DC, Helm Gauges, Navigation, Trim Tabs, Water Systems, Winches



### Air Conditioning & Heating



### Generator



### Hydraulics



### Satellite



### Sunroof/Hardtop/Doors/Windows



### Thrusters



### Beach Mode

For a full breakdown of coverage for each item, please refer to the relevant section:

Core Extended Warranty: page 20-21

Extended Warranty Additions: page 22-25

# COVERAGE: CORE EXTENDED WARRANTY

## Inboard Coverage

Only the **Components** listed under the following headings are covered, any item not specifically mentioned is not.



### Engine

All internal lubricated parts including: pistons, piston rings and pins, crankshaft and main bearings, rod bearings, timing chain, timing gears, rocker arms, cover, valves, valve springs, guides and seats, valve pushrods, lifters, camshaft and bearings, cylinder heads, cylinder barrels, intake manifold, exhaust manifold, flywheel and ring gear, harmonic balancer, oil pan, oil pump, engine mounts, distributor housing, shaft and bearings, oil cooler housing, oil filter housing, turbocharger housing and all internal parts, turbocharger waste gate actuator, seals and gaskets.



### Diesel Engine

All parts included in the **Engine** section plus head bolts, air intake housing, flywheel housing and front covers.



### Lubricating System

Oil injection pump, drive gear and/or shaft, oil tank, oil cap, oil level sensor, warning horn, oil lines, complete oil injection metering system, oil injection check valves, seals and gaskets.



### Cooling System

Engine water pump (excluding outboard impellers), coolant circulating pump, heat exchangers, seals and gaskets.



### Fuel System

Fuel distributors, fuel injection pump, electronic fuel injector, control unit, flame arrestor, fuel pump, carburettor body, diaphragm.



### Transmission

All internally lubricated parts within the transmission case, transmission mounts, oil pan, gears, bearings, bearing carriers, clutch and thrust plates, clutch drums, shift bands, hydraulic pumps, valve bodies, seals and gaskets.



## Shaft Drive

Bearings and couplings.



## V-Drive (if applicable)

All internally lubricated parts within the V-Drive case, case, bevel gears, bearings, thrust bearings, shafts, shims and bearing carriers, seals and gaskets.



## Pod and Stern Drive/Upper and Lower Units

All internally lubricated parts contained within the gear case and upper housing.



## Steering

Steering control helm assembly, control rack and pinion and yoke assembly, power steering pump, hydraulic steering head, hydraulic steering lines and control valves, power cylinder assembly, steering wheel and coupling, steering cable, seals and gaskets.



## Controls

Shift and throttle control cables, ignition switch, neutral start switch, throttle cam lever, Electronic Shift and Throttle controls including ECU's and Actuators.



## Electrical

Alternator, stator, starter, power tilt motor, voltage regulator, regulator rectifier, engine wiring harness, engine terminal blocks, choke solenoid, starter drive, ignition coil, starter solenoid, switch box, ignition module, trigger.



## Electronic Fuel Injector Coverage

Fuel injectors, electronic control modules, throttle position sensor, idle speed solenoid, detonation, knock sensor, ignition control sensor, mass air flow sensor, manifold absolute pressure sensor, crank position sensor, air temperature sensor, coolant sensor, injector wiring harness, fuel injection lines and fittings, all electronic injection sensors and controls

# COVERAGE: CORE EXTENDED WARRANTY

## Outboard Coverage

Only the **Components** listed under the following headings are covered, any item not specifically mentioned is not.



### Engine

All internal lubricated parts including: pistons, piston rings and pins, crankshaft and main bearings, rod bearings, timing chain, timing gears, rocker arms, cover, valves, valve springs, guides and seats, valve pushrods, lifters, camshaft and bearings, cylinder heads, cylinder barrels, intake manifold, exhaust manifold, reed and reed blocks, seals and gaskets.



### Lower Units

All internally lubricated parts contained within the lower gear case and upper gear case housing, reverse gear, pinion gear and shift shaft, housing and case, upper drive gear set, clutch dogs, or cones, shift cams, bearings, shims, bearing carriers, upper drive shaft, prop shaft, forward gear, intermediate or adapter housing, upper steering bearing and gimbal, tilt bearings and lower steering bearings, shaft bell crank, bushing and plug, seals and gaskets.



### Shaft Drive

Bearings and couplings.



### Electrical

Alternator, stator, starter, power tilt motor, voltage regulator, regulator rectifier, engine wiring harness, engine terminal blocks, choke solenoid, starter drive, ignition coil, starter solenoid, switch box, ignition module, trigger.



### Lubricating System

Oil injection pump, drive gear and/or shaft, oil tank, oil cap, oil level sensor, warning horn, oil lines, complete oil injection metering system, oil injection check valves, seals and gaskets.



## Steering

Steering control helm assembly, control rack and pinion and yoke assembly, power steering pump, hydraulic steering head, hydraulic steering lines and control valves, power cylinder assembly, steering wheel and coupling, steering cable, seals and gaskets.



## Controls

Shift and throttle control cables, ignition switch, neutral start switch, throttle cam lever. Electronic Shift and Throttle controls including ECU's and Actuators.



## Power Trim and Tilt

Spring sending unit, oil pump, pump relief valve, spring, o-ring, trim cylinder, motor, solenoids, wiring harness, manual release valve, hydraulic pump, reverse lock valve, limit switches, master switches, seals and gaskets.



## Fuel System

Fuel distributors, fuel injection pump, fuel injectors, control unit, flame arrestor, fuel pump, carburettor body, diaphragm, Electronic Fuel Injector Coverage Fuel injectors, electronic control modules, throttle position sensor, idle speed solenoid, detonation, knock sensor, ignition control sensor, mass air flow sensor, manifold absolute pressure sensor, crank position sensor, air temperature sensor, coolant sensor, injector wiring harness, fuel injection lines and fittings, all electronic injection sensors and controls.

# COVERAGE: EXTENDED WARRANTY ADDITIONS

## Warranty Additions

Only the Components listed under the following headings are covered, any item not specifically mentioned is not covered.



### Air Conditioning & Heating

**Air Conditioning:** Compressor, condenser, heat exchanger, evaporator, thermostat, capacitors, relays, fans

**Heating:** Heating element, blower motor, wiring harness, control switches.



### Appliances

**Washer/Dryer:** Internal mechanical parts, motors, wiring, switches

**Cooker Top:** Thermostat, thermocouple, burner assembly, burner valves, ignitor, electric element

**Oven:** Thermostat, thermocouple, burner assembly, burner valves, ignitor, electric element  
**Dish Washer:** Internal mechanical parts, motors, wiring, switches

**Freezer:** Thermostat, cooling unit, thermocouple, module, fan  
**Ice Maker:** Thermostat, cooling unit, thermocouple, module, fan

**BBQ - Griddle:** Thermostat, thermocouple, burner assembly, burner valves, ignitor, electric element  
**Microwave Oven:** Microwave Oven

**Refrigerator:** Thermostat, cooling unit, thermocouple



### Audio Visual

**TV:** All TV components

**DVD Player:** All DVD player components

**Camera:** All camera components

**TV Antenna:** All TV antenna components

**Radio:** All radio components

**CD Player:** All CD player components

**CD Changer:** All CD changer components

**Speakers:** All speakers components





## Electrics AC/DC

**Bilge Blower:** Control panel switch, wiring harness, blower motor

**Bilge Pump:** Control panel switch, wiring harness, bilge pump, float switch

**Horn:** Air horn, air horn compressor, air solenoid, control panel, electric horn

**Windscreen Wipers:** Control panel switch, wiring harness, wiper motor

**Navigation Lights:** Control panel switch, wiring harness, light unit

**Cabin Lights:** Control panel switch, wiring harness, light unit

**Cockpit Lights:** Control panel switch, wiring harness, battery charger

**Docking Lights:** Control panel switch, wiring harness, light unit

**Battery Charger:** Control panel switch, wiring harness, light unit

**Underwater Lights:** Control panel switch, wiring harness, light unit

**Loud Hailer:** Control panel switch, wiring harness, control unit, speaker

**Inverter:** Control panel switch, wiring harness, inverter

**Shore Power:** On board receptacle(s), shore power main switch(es)

**Solar Power:** Control panel switch, wiring harness, solar panel, charge controller

**Spotlight:** Control panel, horizontal control motor, vertical control motor



## Generator

**Engine:** Rocker assembly, including hydraulic followers, inlet and exhaust valves (not burnt valves), springs and guides, cylinder head (not cracks and de-coking), cylinder head gasket (except skim), push rods, camshaft and followers, timing gears and chains, oil pump, pistons and rings, cylinder bores, con rods, gudgeon pins and bearings, crankshaft and bearings, inlet manifold, flywheel and ring gear

**Electrical System:** Starter motor, Alternator set, temperature sensing switch and voltage regulator, Electronic control unit



## Helm Gauges

**Tachometer:** Display, wiring harness

**Speedometer:** Display, wiring harness, pitot tube, paddle wheel

**Oil Pressure:** Display, wiring harness

**Power Trim:** Display, wiring harness

**Engine Voltage:** Display, wiring harness

**Fuel Level:** Display, wiring harness, sender

**Engine Temperature:** Display, wiring harness

**Digital Depth:** Display, transducer, wiring harness



## Hydraulics

**Hi-lo Swim Platform:** Hydraulic cylinders, hydraulic pump, wiring harness, control panel

**Passerelli/Gangway:** Hydraulic cylinders, hydraulic pump, wiring harness, control panel

**Engine Hatch:** Hydraulic cylinders, hydraulic pump, wiring harness, control panel

**Crane/Tender lift:** Hydraulic cylinders, hydraulic pump, wiring harness, control panel

**Stabilizer System:** Hydraulic cylinders, hydraulic pump, wiring harness, control panel



## Navigation

**Radar:** Display, wiring harness, antenna

**GPS:** Display, wiring harness, antenna

**Plotter:** Display, wiring harness, antenna

**Electric Compass:** Display, wiring harness, antenna

**VHF Radio:** Display, wiring harness, antenna, speaker

**AIS System:** Display, wiring harness, antenna

**Auto Pilot:** Display, wiring harness, control unit, hydraulic pump, electrical motor, compass



## Satellite Communications

**Satellite TV Receiver:** All satellite TV receiver components

**Satellite Broadband Antenna:** All broadband antenna components

**Satellite TV Antenna:** All satellite TV antenna components

**Satellite Phone Antenna:** All satellite phone antenna components



## Sunroof/Hardtop/Doors/Windows

**Sunroof/Hardtop:** Motor / gear box unit, electrical control box, control panel switch, wiring harness

**Doors/Windows:** Motor / gear box unit, electrical control box, control panel switch, wiring harness



## Thrusters

**Stern Thrusters:** Electric motor, wiring harness, control panel, battery charger, Hydraulic cylinders, hydraulic pump, wiring harness, control panel

**Bow Thrusters:** Electric motor, wiring harness, control panel, battery charger, Hydraulic cylinders, hydraulic pump, wiring harness, control panel



## Trim Tabs

**Trim Tabs:** Pump, planing plates, trim cylinders



## Water Systems

**Live Well:** Control panel switch, wiring harness, pump

**Waste System:** Vacuum generator pump, macerator, gate valves, connections

**Water System:** Fresh water pump, water heater, shower drain sump pump, sink faucet(s)



## Winches

**Winches:** Hydraulic motor, push rod assembly, spring, centre stem, gear spindle, ratchet pawl gear, pawl, Bearing, roller bearing, drive shaft

**Windlass:** Electric motor, wiring harness, helm station control panel



## Beach Mode

**Hydraulics:** Hydraulic cylinders, hydraulic pump, wiring harness, control panel

**Motor:** Motor / gear box unit, electrical control box, control panel switch, wiring harness



# WHAT IS NOT COVERED: EXTENDED WARRANTY, YEARS 3,4+5

The items listed under the following headings are NOT covered.

## 1. Wear and Tear, and Worn Out Component(s)

## 2. Yacht:

- whose Components which would ordinarily be covered by this Agreement have been customised or modified in any way from the manufacturer's specification, or,
- owned temporarily or otherwise (resulting from trade-in or acquisition for the purposes of resale) by a business formed for the purposes of selling or servicing Yacht, or used for competition, trial or racing

## 3. Repair or Replacement Costs of Components:

- which were faulty or had suffered a Breakdown prior to commencement of the plan, or
- where the repair, replacement, loss, damage or liability is claimable on any other existing warranty or guarantee, or
- necessitated due to inherent faulty design, manufacturing fault or following a recall by the manufacturer, or
- any damage caused by the Yacht being piloted with a fault, or
- where the Breakdown was caused by, or occurring to :-
  - any modification from the manufacturers' specification,
  - any accessory or equipment not fitted and supplied with the Yacht at the time of manufacture,
  - any experimental equipment whether or not supplied by the manufacturer.

## 4. Any damage to the Yacht or its Component(s):

- where the fault or damage occurred due to the Yacht being piloted following the initial failure, or
- caused by or as a result of, fire, theft or attempted theft, impact, any accidental damage, during recovery, or
- caused by frost, corrosion, contamination, or the freezing of any liquids, or
- caused by the use of incorrect fuel, or a grade of fuel or lubricant not recommended by the manufacturer of the Yacht or its Components.
- caused as a result of running out of fuel.
- of whatsoever nature arising directly or indirectly, in whole or in part,

due to any misuse, act or omission which is wilful, unlawful or negligent on Your part.

- caused due to bilge pump failure.

**5. Any fluid leaks that:**

cause slight misting, marking or staining where the fluid is not dripping from a joint or seal.

**6. Any loss, damage, cost, claim or expense in connection with any Yacht due to sinking, submerging or water ingress.**

**7. Maintenance and fine tuning where no parts have actually broken or failed.**

**8. Service items including but not limited to:**

distributor cap, rotor arm, condensers, points, high tension leads, spark plugs, wiper blades, filters, bulbs, belts, antifreeze, fluids, grease, fuel or oils unless replacement is necessary following the Breakdown of a Component which forms part of a valid repair.

**9. VAT where You are VAT registered.**

**10. Any costs incurred in excess of or outside the cover under this warranty.**

It remains Your responsibility to meet any Repairer charges in excess of, or rejected as not being covered.

**11. Any form of consequential loss or damage.**

**12. Any depreciation or diminution in the value of the Yacht.**

**13. Any consequential and/or resultant loss, damage, injury or death (including any costs or expenses, legal or otherwise relative thereto) of any nature whatsoever suffered by any person, firm or corporation.**

**14. Any costs, claim or expense in connection with towing to or from a hoist, lift, dry dock or repair facility.**

**15. Any loss, damage, cost, claim or expense, whether preventative, remedial or otherwise, directly or indirectly for which an Indemnity is available under the terms of any other insurance, warranty or manufacturer's guarantee.**

**16. Any repair arising within the first 14 days and or 5 engine hours from the initial commencement date as stated on the schedule.**

# REQUIREMENTS: EXTENDED WARRANTY, YEARS 3,4+5

**You** must comply with the following requirements to have the full protection of Your Extended Warranty.

## 1. Duty of care

You must take and cause to be taken all reasonable steps to avoid loss or damage and You must rectify the cause of any warning light or other hazard indicator as soon as is possible. You must not continue to travel after any Breakdown or incident if this could cause further damage to Your Yacht or its Components unless there is an immediate risk of loss of life or to the Yacht.



### Servicing requirements

The **Craft** must be serviced as per the manufacturers' scheduled recommendations as detailed in the **Servicing Handbook**. The interval from Your warranty purchase date to the first service and the intervals between services must not exceed the stipulated time or hours of usage by more than 28 days or 5 hours of usage. If any circumstances prevent the service being carried out at the correct time then **We** must be informed immediately.

**You** must retain proof of the previous service for **Our** inspection in the event of a repair.



### Fluids

Between services **You** must ensure that the levels of fluids do not drop below those minimum levels stated in the **Servicing Handbook**.

## PROOF OF SERVICING DURING YOUR PLAN

You will be required to provide a dated and detailed service VAT receipt and/or service schedule showing exactly which service parts were checked, replaced or otherwise attended to on those service dates, as proof of the last service in question.

## 2. Repair procedure

A detailed procedure is given in this Warranty, including the requirements which **You** must comply with. **You** must follow this procedure, as failure to do so may result in non-payment of **Your** repair.

### 3. Fraud

**You** must not act in a fraudulent manner. If **You**, or anyone acting for **You**,

- makes a claim, knowing the claim to be false, or fraudulently exaggerated, in any respect, or
- make a statement in support of a claim, knowing the statement to be false in any respect, or
- submit a document in support of a claim, knowing the document to be forged or false in any respect, or
- make a claim in respect of anything caused by **Your** wilful act, or with **Your** connivance,

Then **We**:

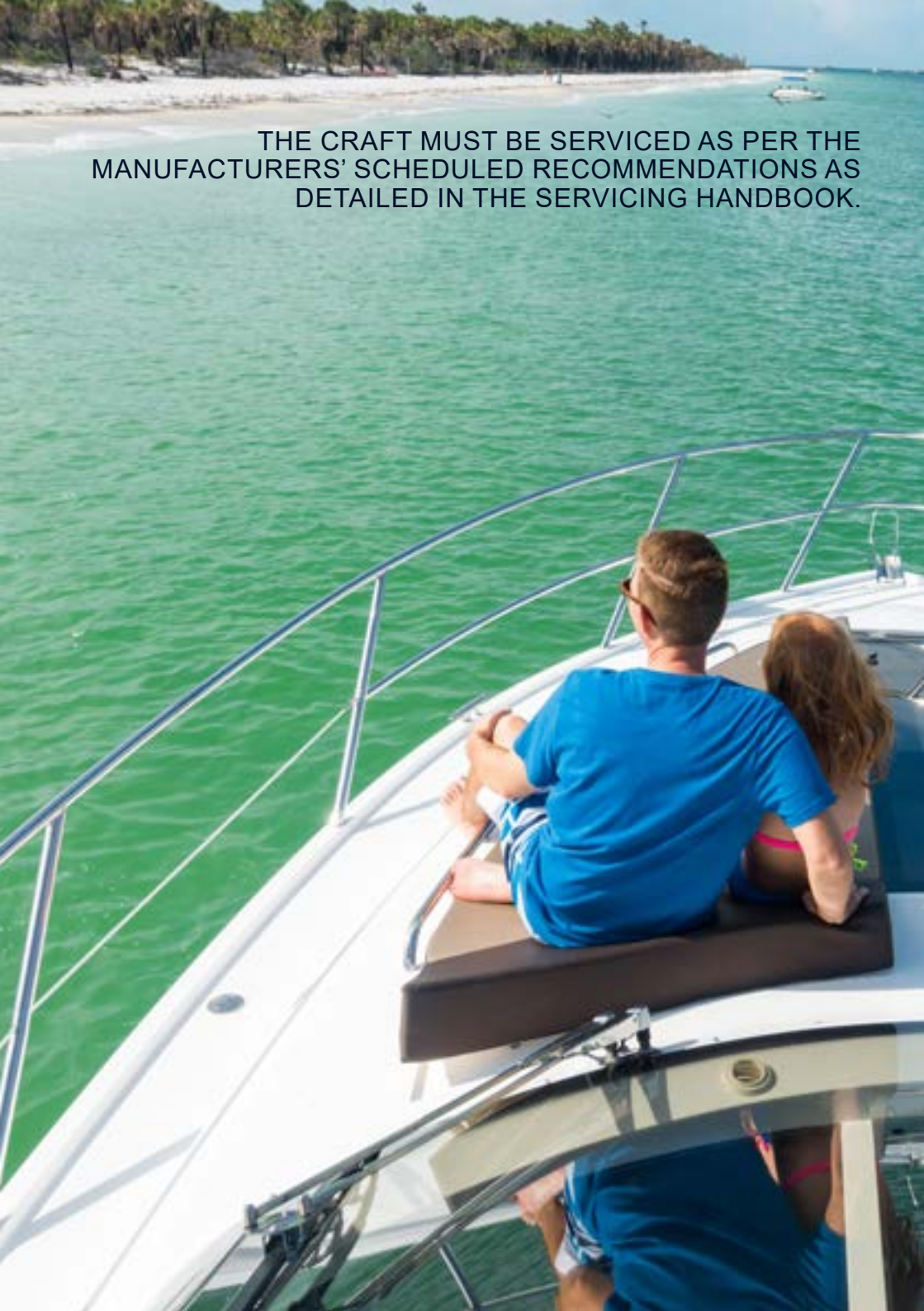
- will not pay for the repair
- will not pay for any other repair which has been made or will be made
- will declare the warranty void
- will be entitled to recover from **You** the amount of any repairs already paid
- will not make any return of monies
- may inform the police of the circumstances

### 4. Law

The laws applicable to this contract are the laws of England and Wales and by purchasing this Warranty **You** have agreed to this.



THE CRAFT MUST BE SERVICED AS PER THE  
MANUFACTURERS' SCHEDULED RECOMMENDATIONS AS  
DETAILED IN THE SERVICING HANDBOOK.



# REPAIRS

If a **Breakdown** occurs please report to **Us** the details using the following procedure. All reporting should be made within three working days of the **Breakdown**.

1. **Prevent further damage** - In the event of **Breakdown** or operation of a warning hazard light, **You** must NOT use the **Craft** further if it would cause additional damage to the **Components** - unless there is an immediate risk of loss of life or to the **Craft**.
2. **Contact Us** - it is **Your** responsibility to notify **Us** of any potential repairs BEFORE any work is undertaken. **You** can lodge a **Claim** online 24/7 from your Warranty Portal at [galeonyachts.co.uk](http://galeonyachts.co.uk).

3. **What if Cause of Breakdown is uncertain?**

If the cause of the **Breakdown** is uncertain, investigation, exploratory or dismantling work may be necessary.

- If this reveals that the **Breakdown** is covered by **Your** Warranty and the **Repair** is approved then **We** will pay the reasonable associated costs.
- If work reveals that the **Breakdown** is not covered, then **You** must pay the costs incurred.
- Only **You** may give permission for investigation, exploratory or dismantling work and **You** do so in the knowledge that **You** will be responsible for the costs incurred, if the fault is not covered.

If **You** have any questions, generally **We** will be able to give **You** helpful advice on this.

If the **Repair** is covered, approval will be given by **Us** to the **Repairer** to carry out the repair and a **Repair Number** will be issued for the approved **Repair Cost**, which is the most **We** will pay for the repair, subject to **Your Single and Aggregate Repair Limit**.

#### ❗ IMPORTANT

Should **You** decide to give permission to the **Repairer** to commence work without previously obtaining approval from **Us**, **You** do so in the full knowledge that **We** may NOT meet **Your Repair Costs**.

#### 4. Validation of Claims

At notification, or following receipt of the repair assessment and/or estimate, **We** reserve the right to:-

- instruct an independent engineer to inspect **Your Craft** before approving any repair, or
- use our own engineers and parts to complete the repair, or
- inspect any **Components** which have been removed, together with any original documentation, within one calendar month after any repair or replacement has been approved or carried out.

#### 5. Salvage - **We** accept no liability for the disposal of **Your Yacht** or any parts of it.

#### 6. This is a Repair Warranty.

In certain circumstances **Components** which have suffered **Breakdown** may be old or partly **Worn Out**. If **We** replace them with **Components** in a better condition than those that suffered **Breakdown**, **You** may be required to pay a contribution towards the cost.

#### 7. When You collect Your Yacht

If **You** are aware, or believe, that the repair is not satisfactory do not accept **Your Craft** and advise **Us** immediately.

## 8. Payment – Repairs:

Normally, in most circumstances there will be no need for **You** to pay the **Repairer**, as **We** will pay them directly up to the approved **Repair Cost**. If **We** are paying the **Repairer** direct they must send **Us** the fully itemised repair invoice stating the **Repair Number** and direction as to who to pay.

### Don't forget

**You will be liable for any costs incurred in excess or outside the coverage of this warranty.**

Occasionally, a **Repairer** will ask for payment directly from **You**. Do NOT agree to this without first consulting **Us**. If **We** have approved the repair but **You** have to pay for it, **We** will reimburse **You** up to the approved **Repair Cost** - so long as **You** send **Us** the receipted and itemised invoice. If requested, by **Us**, copies of service invoices should be attached to the repair invoice when sent for payment.

In addition **You** must retain the **Components** which have suffered **Breakdown** for one calendar month to allow inspection by an independent engineer. It is now **Your** responsibility to ensure that these **Components** are available for inspection, and failure to do so may invalidate **Your Repair** reimbursement.

**We** will require the following information: -

- **Your** Warranty number and **Craft** details
- Details of the actual cause of **Breakdown**
- Full itemised VAT repair invoice
- Location of the retained **Components** for inspection (if needed)
- **Your** contact and payment details for reimbursement

This will allow **Us** to swiftly process the payment.

## ❗ REMINDER

Should **You** decide to give permission to the **Repairer** to commence work without previously obtaining approval from **Us**, **You** do so in the full knowledge that **We** may NOT meet **Your Repair Costs**.

NEED TO REQUEST A REPAIR

[GALEONYACHTS.CO.UK](http://GALEONYACHTS.CO.UK)

WE WILL BE HAPPY TO HELP





## UNHAPPY ABOUT ANYTHING?

**We** look to provide **You** with an exceptional level of service and customer care.

However, **We** do realise occasionally that things can go wrong – and when this happens, **We** want to hear about it so that **We** can try to put things right.

So, when You contact Us please remember to :-

- give **Us Your** name and a contact telephone number
- quote **Your** warranty and/or **Repair Number**,
- explain clearly and concisely the reason for **Your** complaint

A letter and any supporting materials should then be sent to the person who is dealing with **Your** complaint at:-

Customer Care  
Galeon Yachts UK  
Channel Way  
Ocean Village Marina  
Southampton  
SO14 3TG  
United Kingdom

**We** take great pride in ensuring that the majority of complaints will be quickly and satisfactorily resolved at this stage, but if **You** are still not satisfied, then contact the Customer Services Manager, who will arrange for a separate investigation.



# TRANSFER WARRANTY

Providing that **You** have paid for Your Plan in full the balance of any unexpired Period of Your Plan may be transferred with Your Yacht directly to a new private owner. You must make the application by logging in to **Your** details on [galeonyachts.co.uk](http://galeonyachts.co.uk) within 14 days of the change of ownership, alternatively in writing by post using the form provided overleaf, and You must send Us proof of last service, and pay the £75 Administration Fee.

## Notes

- (i) Your Plan may not be transferred to (or via) any member of the marine trade who are Yacht dealers or brokers (or) where Your Plan has less than 30 days left to run.
- (ii) Your Plan may only be transferred by You (the original Planholder) and no refunds will be made to You or to the transferee.

Please complete the transfer form, detach and send it to **Us** at the address indicated.



Please complete the application form below to transfer **Your** warranty.

**Your Details**

Name:	
Address:	
Tel Home:	
Tel Mobile:	
Email:	

Plan N°:	Date of Transfer:

**New Owner's Details**

Name:	
Address:	
Tel Home:	
Tel Mobile:	
Email:	

**Administration Fee (£75)**

<input type="checkbox"/> Cheque enclosed	<input type="checkbox"/> Pay by Debit/Credit Card <small>(we will call you to accept payment)</small>
--	--

Signature	Date:

Send To:  
**Galeon Yachts UK**  
Transfer Request - Channel Way, Ocean Village Marina,  
Southampton, SO14 3TG, United Kingdom

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[galeonyachts.co.uk](http://galeonyachts.co.uk)



Galeon Yachts UK  
Channel Way  
Ocean Village Marina  
Southampton  
SO14 3TG  
United Kingdom

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